

Lenovo Premium Care

**Advanced Support from Real People.
Real Fast.**

Premium Care is the **hassle-free** solution for all your technical support needs. With this front-of-the-queue and straight-to-the-experts customer support service, Lenovo provides you **peace of mind** and faster solutions, allowing you to get the **best from your new device**.



REAL PERSON

Through the phone, chat or email - our expert technicians will take care of you. **Real person support for your PC issues.**



REAL FAST

Real-time solutions, on your **first contact**. And if your hardware issue can't be solved remotely, our team will schedule an onsite visit for the **next business day**.



HASSLE-FREE

'Getting started' and 'how-to' assistance for hardware and software. **Easy solutions** that are **simple to reach**.



PC HEALTH CHECK

Free annual PC Health Check that allows our experts to spot issues before you do. This **preemptive** action helps you **avoid PC problems**.



Lenovo

HASSLE-FREE SUPPORT EXPERIENCE

	Standard Support	Lenovo Premium Care
Available through phone, chat and e-mail	Business hours	24/7
'Getting started' and 'how-to' assistance	-	✓
Onsite support and fast repair	-	✓
Support for hardware and software	-	✓
Preventative PC Health Check	-	✓

HOW TO BECOME PREMIUM

Select Premium Care as an add-on service for new devices at lenovo.com or ask your **sales representative** to attach it to your in-store purchase.

Already purchased devices and need to add Premium Care? Visit lenovo.com and check **Lenovo's Warranty Lookup** option or buy it through physical activation cards in partner stores.

For more information, visit:
www.lenovo.com/premium-care



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